

NOTICE OF NON-DISCRIMINATION POLICY

Chester Family Medicare, P.C. complies with applicable Federal civil rights laws and does not discriminate on the basis of age, race, color, creed, ethnicity, religion, national origin, ancestry, marital status, sex, sexual orientation, gender identity or expression, disability, socioeconomic status, veteran or military status, or any other basis prohibited by federal, state or local law. Chester Family Medicare, P.C. does not exclude people or treat them differently because of age, race, color, creed, ethnicity, religion, national origin, ancestry, marital status, sex, sexual orientation, gender identity or expression, disability, socioeconomic status, veteran or military status, or any other basis prohibited by federal, state or local law.

Chester Family Medicare, P.C.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Gary Nolte at 12901 Briggs Road, Chester, VA 23831 or call at (804)796-2373 Ext. 102, fax at (804)748-9160, or gary.nolte@chesterfamilymedcare.com.

If you believe that Chester Family Medicare, P.C. has failed to provide the above services or discriminated in another way on the basis of age, race, color, creed, ethnicity, religion, national origin, ancestry, marital status, sex, sexual orientation, gender identity or expression, disability, socioeconomic status, veteran or military status, or any other basis prohibited by federal, state or local law, you can file a grievance with: Gary Nolte, 12901 Briggs Road, Chester, VA 23831 or call at (804)796-2373 Ext. 102, fax at (804)748-9160, or email at gary.nolte@chesterfamilymedcare.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Gary Nolte is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (804)796-2373 Ext. 102.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (804)796-2373 Ext. 102 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (804)796-2373 Ext. 102.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (804)796-2373 Ext. 102。

لحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (804)796-2373 Ext. 102

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (804)796-2373 Ext. 102

- توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما بگنجد تماس (804)796-2373 Ext. 102

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ (804)796-2373 Ext. 102

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال (804)796-2373 Ext. 102

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (804)796-2373 Ext. 102

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (804)796-2373 Ext. 102

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। (804)796-2373 Ext. 102 पर कॉल करें।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (804)796-2373 Ext. 102

লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১(804)796-2373 Ext. 102

Dè dɛ nìà kɛ dyédé gbo: Ɔ jũ ké m̀ [Bàsɔ̀ ò -wùdù-po-nyò] jũ ní, nǐí, à wuɖu kà kò dò po-poò bé ìn m̀ gbo kpáa. Ɖá (804)796-2373 Ext. 102

Nti: Ọ bụrụ na asụ lbo, asụsụ aka ọasụ n'efu, defu, aka. Call (804)796-2373 Ext. 102

AKIYESI: Bi o ba nsọ èdè Yorùbú ọfẹ ni iranlọwọ lori èdè wa fun yin o. Ẹ pe ẹrọ-ibanisọrọ yi (804)796-2373 Ext. 102